



inclusion
north

Provider & Partner Membership



WHY JOIN INCLUSION NORTH?

*Strengthening services
through co-production and
partnership*

www.inclusionnorth.org

A Note from Our Chief Executive

Thank you for taking the time to explore what it means to be part of Inclusion North and our membership offer for Providers and Partners. We know organisations are under pressure to demonstrate quality, improvement and meaningful co-production in practice.

Providers and partner organisations play a vital role in making inclusion real.

While system leadership is important, it is through providers that inclusion is experienced, shaped and sustained. This membership has been designed to strengthen that connection, supporting organisations to translate co-production into practice, improve quality and evidence meaningful impact.

Through membership we aim to support shared learning, stronger practice and a more connected, confident provider voice across the region. Inclusion North has always been about changing systems alongside people with lived experience, ensuring every voice matters and where learning leads to real change.

Over the past 20 years, our members have helped shape strategies, shift thinking and improve lives. As we face the challenges ahead, our commitment remains clear: to be flexible, courageous and always rooted in what matters to people. I'm proud to lead an organisation that listens deeply, acts purposefully and builds strong partnerships.

Thank you for being part of that.

Hannah Tough, Chief Executive, Inclusion North



About Inclusion North

Inclusion North exists to make inclusion a reality for people with a learning disability, autistic people and their family carers.

For 20 years, Inclusion North has been a trusted regional partner, bringing lived experience leadership, practical solutions and policy insight to improve systems and services.

We work with organisations to identify barriers to inclusion, strengthen human rights based practice and promote leadership rooted in lived experience.

Through membership, organisations become part of a regional network focused on shared learning, practical improvement and strengthening how services support people with a learning disability, autistic people and their families.

Membership with Inclusion North is a relationship, not a contract for time. It is about working together to improve practice, strengthen co-production and achieve meaningful change that can be evidenced.

By joining, your organisation becomes part of a regional network that:

- Strengthens inclusive and rights based practice in day to day service delivery
- Connects organisations across the region to share learning that can be applied to your service
- Brings lived experience leadership into service delivery, decision making & system change
- Supports collaboration between providers, communities and system partners to improve outcomes and experiences
- Helps organisations stay informed, respond to change and influence how services develop across the region



Supporting inclusive leadership across the North

Inclusion North Expertise



We work across the North East, Yorkshire and Humber, supporting organisations to strengthen inclusive practice, connect lived experience to decision making and improve how services are delivered.

Over 65% of our team bring lived experience of disability, shaping the insight, challenge and learning we bring to organisations.

Our facilitation is grounded in lived experience, alongside expertise in quality, workforce development and system change across health and social care, helping organisations translate this into practical improvement.

Our expertise includes:

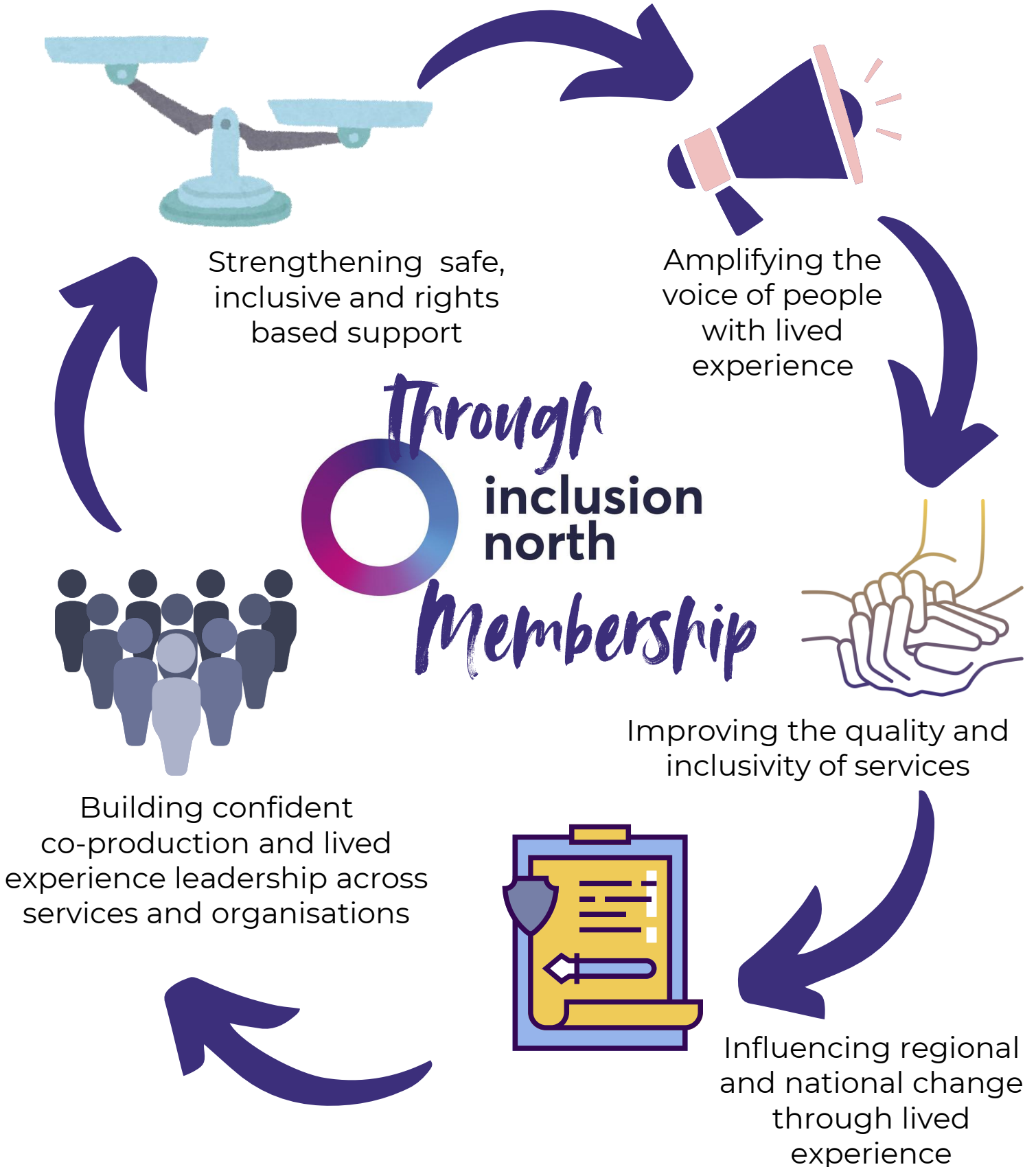
- Strengthening inclusive and rights-based practice in day to day service delivery
- Workforce development and training that supports staff to deliver inclusive, person-centred support
- Accessible communication and engagement, including Easy Read and co-produced materials
- Co-production and lived experience leadership in governance, decision making and service delivery
- Translating national policy into practical learning
- Supporting organisations to respond to changing system priorities and expectations from regulators and partners
- Connecting organisations across the region to share learning and best practice

We work closely with advocacy organisations and community partners to ensure that people with lived experience remain at the heart of shaping services and systems.

We are active members of national and regional networks including Learning Disability England, the National Autistic Society, Haref Allies, Equally Ours and Race Equality Matters.

Impact of Membership

Through membership, organisations strengthen practice, improve services and influence change across the region.



This means organisations are able to improve services, strengthen co-production and evidence the difference this makes.

Membership Packages

All members benefit from connection, shared learning and access to regional insight, with opportunities to deepen involvement through higher levels of membership.



Our membership model has been shaped through conversations with organisations across the region. One message came through clearly: providers want to connect with regional learning and networks, share learning and strengthen practice together.

To support different levels of engagement, we have developed three membership options that reflect how organisations want to work with Inclusion North.

Our members also receive **discounted access to Inclusion North training programmes**, supporting workforce confidence around learning disability, autism, co-production and inclusive practice.

Connect – *Stay connected to regional learning, networks and insight.*

Collaborate – *Engage more actively in shared learning and regional discussions.*

Partner – *Work closely with Inclusion North to shape priorities and influence change.*

We will continue to shape and refine our membership offer alongside our members, ensuring it reflects the evolving needs and priorities of organisations across the region.



Connect Membership

Stay connected to regional learning, networks and insight.

Connect membership is designed for providers who want to stay informed, connect with others and access shared learning to support and improve their practice.

This level of membership focuses on staying up to date with developments, sharing learning with other providers and understanding what works in practice.

For organisations looking for more hands on support to implement change and improve practice, our Collaborate and Partner memberships offer a more in depth level of support.

In practice, this means:

- 1 place at each regional network, connecting you with other providers to share learning and challenges
- Quarterly network meetings, including in-person sessions for registered managers focused on sharing practice and problem solving
- Access to policy updates, newsletters and regional insight newsletters to help you stay informed and respond to change
- Discounted access to Inclusion North training (members get around 30% off per delegate)

Connect members get 1 place at our 3 Membership Networks:

- **Support workers and frontline staff** – sharing practical learning and challenges
- **Registered managers** – Quarterly in-person peer learning and problem solving sessions focused on sharing practical experience and peer support rather than presentations.
- **Senior leaders** – strategic discussion and shared insight across organisations



£2,000 per year

Connect membership offers a practical way to stay informed, learn from others and bring new ideas back into your service.



Collaborate Member

Engage more actively to strengthen practice, improve quality and evidence co-production

Work alongside Inclusion North to strengthen practice, improve quality and put co-production into action across your organisation. Collaborate membership is designed for providers who want to take a more active role within Inclusion North's regional networks and learning.

Collaborate membership includes everything in Connect, plus:

- Multiple places across networks, enabling wider team involvement and shared learning across roles
- Contribute to and shape discussions and bring your organisation's challenges into shared problem solving
- Priority access to Inclusion North training and development (at the discounted rate)
- Greater visibility across the network, sharing learning and demonstrating your approach to co-production and quality
- A **tailored piece of work** focused on your priorities

For example:

- Reviewing how co-production is currently evidenced in your service
- Strengthen how you evidence in documentation, audits or quality processes
- Developing practical approaches to embed co-production in day-to-day practice

This means you can:

- Show clear progress against agreed improvement areas
- Evidence co-production and quality in a more meaningful way
- Use practical tools and approaches with your team to improve day to day practice
- Feel more confident in inspection or commissioner conversations



£7,000 per year

Collaborate membership supports organisations to move from learning to action, strengthening practice and evidencing improvement across their service.



Partner Member

Work closely with Inclusion North to shape priorities and influence change

Partner membership is for providers who want to embed co-production across governance, leadership and practice and play a more active role in shaping regional priorities and system change.

This is a closer working relationship with Inclusion North, providing ongoing support to strengthen practice, evidence improvement and influence how services develop.

Partner membership includes everything in Collaborate, plus:

- A bespoke partner work plan aligned to your organisational priorities and challenges
- Regular strategic check-ins to support progress, reflection and challenge
- Opportunities to shape regional priorities and contribute to emerging work
- Co-branded or commissioned work to support your organisation
- Ongoing support to embed co-production across governance, leadership and service delivery
- Connection to regional and national influencing opportunities

This could include support with areas such as governance, quality improvement, co-production strategy or strengthening inspection readiness.

What this means you can:

- Strengthen governance and leadership confidence in co-production
- Embed changes that improve quality and people's experiences
- Evidence impact in a clear and credible way for regulators and commissioners
- Translate co-production into consistent, organisation wide practice
- Play a more active role in shaping how services develop across the region



£12,500 per year

Partner membership supports long-term, embedded change, ensuring co-production is not just present, but shaping how your organisation leads, delivers and improves.

What's Included in your Membership

Supporting organisations to strengthen practice, evidence co-production and demonstrate quality improvement.

Connect

Collaborate

Partner

Stay informed and connected

Strengthen practice and evidence improvement

Embed change and shape systems



Networking and connection

- **1 place at each regional network**
- Quarterly meetings (including in-person manager sessions)

- **Multiple places across networks**
- Shape discussions and bring your challenges

- **Regular strategic check-ins** and
- Shape regional priorities
- All from collaborate



Shared learning and practice development

- **Signposting** to accessible tools, resources & guidance
- Discounted member rate access to training

- **One tailored project** focused on your priorities
- Member rate training
- Shape learning topics based on priorities

- **Bespoke continuous work plan** aligned to your organisation
- Bespoke member rate training
- Voice-led research



Access to insight and resources

- **Newsletters & Easy Read updates**
- Inclusion North policy & practice resources

- **Tailored accessible content** (e.g. flyers, toolkits)
- Input into joint resources and guidance

- **Co-branded or commissioned resources**
- Support with accessible comms across a full project



Influence and collaboration

- **Member meetings & events**
- Be part of the wider Inclusion North network

- **Participate in cross-area learning and planning**
- Contribute to case studies

- **Lead joint work across regions**
- Feature in strategic pilots & national influencing

£2,000 per year

£7,000 per year

£12,500 per year

All members receive core benefits

All members benefit from access to regional networks, shared learning and insight to support practice improvement.

Flexible bolt-ons available

To commission extra support including innovative delivery, facilitation or research.

Membership: Supporting you to demonstrate quality and improvement

Turning co-production into evidence and impact: This support helps providers evidence co-production and quality in a way that is meaningful for people and credible for regulators.

Connect

A registered manager brings a challenge around evidencing co-production and quality improvement.

This might include:

- Learn what good co-production looks like in practice
- Understand how other providers are demonstrating quality and improvement
- Identify practical ideas you can apply within your own service

This means you can:

- Stay up to date with practice across the region
- Take away ideas to strengthen your service



Collaborate

An organisation wants to improve how they evidence co-production and quality.

We would:

- Identify gaps in how co-production and quality are currently evidenced
- Share examples of what good looks like
- Support you to strengthen how you evidence improvement
- Support you to put practical changes in place within your service

This means you can:

- Evidence clear progress and improvement in a structured way
- Evidence co-production and quality in a meaningful way



Partner

An organisation wants to strengthen practice and play a more active role in shaping wider systems.

We would:

- Strengthen how lived experience influences decision making and improvement
- Deliver targeted support and training to embed improvements in practice
- Connect your work into wider regional conversations
- Support to embed co-production across governance and organisational culture

This means you can:

- Embed changes that improve quality and experience
- Demonstrate clear, measurable improvement in quality and experience
- Play a more active role in shaping services across the region



We produce a quarterly membership bulletin sharing practical examples of this work in action. We would be happy to share recent editions to give a clearer sense of impact.

Helping you evidence quality, co-production and improvement for CQC and Ofsted



We support organisations to evidence meaningful co-production, inclusive practice and continuous improvement in ways that are clear, practical and credible for CQC and Ofsted.

Regulators increasingly expect organisations to demonstrate meaningful co-production, strong engagement and continuous improvement. This requires more than intention – it requires clear evidence of how practice is improving and how people’s experiences are changing.

Inclusion North works alongside organisations to turn co-production and inclusive practice into clear, evidenced improvements that can be demonstrated to regulators.

Our work often helps organisations strengthen areas that regulators look for when assessing quality, leadership and engagement.

Organisations work with Inclusion North to strengthen:

- Evidence meaningful co-production and lived experience leadership
- Strengthen inclusive and rights based practice across services
- Demonstrate accessible communication and engagement
- Build workforce confidence and understanding in inclusive practice
- Show continuous learning and improvement across services
- Access regional learning and best practice to strengthen performance

Without this, co-production and quality improvement can remain inconsistent, difficult to evidence and dependent on individual teams rather than embedded across the organisation.

Meaningful Co-Production

Meaningful Involvement Needs More Than a Seat at the Table



At Inclusion North we believe in valuing people's time and expertise, including through appropriate payment and recognition.

When done well, this approach leads to better decisions, more inclusive services and outcomes that reflect what really matters to people.

Cost of Meaningful Involvement

Best practice at Inclusion North is to pay involvement fees at a minimum of £15ph for a person with lived experience, their travel expenses and any support needed to ensure full and meaningful participation.

This means creating the right conditions:

- Providing clear information in accessible formats
- Offering support before, during and after meetings
- Being flexible around people's needs, including communication, travel and caring responsibilities

We encourage members to have a separate pot of money aside for involvement fees. We can coordinate the payments for you.

"Co-production and engagement with people with a learning disability, autistic people, and family carers has been invaluable in shaping our strategies."

Members Survey 2025

Membership Add-Ons

Cost of Additional Support

Our typical add-on rate is £850 per day, which includes:

Additional support can include:

- Facilitating partnership boards or advisory groups
- Developing accessible information and resources
- Supporting co-production and engagement work
- Delivering bespoke training or learning sessions
- Running consultations, research or regional reviews
- Supporting strategic planning or innovation projects

We'll always agree the brief and scope first and help you make the most of your membership in the process.

Examples of Add-On Work:

- Facilitating extra partnership boards or advisory groups
- Creating custom accessible materials (beyond standard resources)
- Running large-scale consultations or research
- Supporting strategic regional planning
- Delivering bespoke or advanced training sessions
- Project managing innovation or pilots



“Inclusion North bring a unique approach when supporting local systems. Their experience across the wider system means they can connect work and issues across regions they bring in learning, shape it locally, and deliver it with skill.”

North East and North Cumbria ICB

Final Note

Membership with Inclusion North is about working together to build a more inclusive, rights-based future locally, regionally and nationally.

We **listen**.

We **respond**.

We **drive change** alongside people with a learning disability, autistic people and family carers.

Your membership supports both local priorities and collective action across the region, strengthening everyone's voice.

Together, we create communities where everyone can live a good life.



What our Members have to say

"Inclusion North has been key in developing our health inequalities projects. Their vast experiences in working people with learning disabilities and autistic individuals, their deep knowledge and understanding of national policy considering both local and regional priorities, their excellent organisational and people skills and most importantly their unwavering passion, drive and dedication to this work has made this work possible."

**Hakan Durmaz, Learning Disabilities Transformation
Commissioning Manager
Humber and North Yorkshire Health and Care Partnership**

"We value the opportunities to learn from wider regional work and apply those lessons locally."

Members Survey 2025

"The influence Inclusion North has in regional and national policy work is a major benefit of membership."

Members Survey 2025

"The organisation's leadership on social justice, human rights, and support for voluntary sector partners is vital for making lasting change."

Members Survey 2025

"Inclusion North offer a whole Integrated Care System overview of the world of learning disability in the North East. Their experience across the region means they are able to connect significant pieces of work across the system."

**Mark Humble, Commissioning Manager,
North East and North Cumbria ICB**

To discuss membership

We would **love** to work with you.

If you would like to discuss membership options, get more information, or arrange an introductory conversation, please contact us:

 Email: info@inclusionnorth.org

 Phone: 0113 244 4792

 Website:
www.inclusionnorth.org

If you are outside of the North East, Yorkshire or Humber and are interested in membership, please get in touch to discuss.