



Reasonable adjustments



The Equality Act 2010 says all health and care organisations must make changes to their services so they can be accessible to people with disabilities. This includes people with a physical disability or a sensory disability. These could be things like:



1. Religious or cultural reasonable adjustment.



2. Asking for wheelchair access in hospitals or surgery.



3. Ask the health professional to speak clearly and request the health professional to use simple words.



4. If English is not your first language, ask for interpreters or telephone interpreters.



5. Asking for easy read appointment letters and if possible, in a different language.



6. Asking for a priority appointment if you find it difficult waiting in the GP surgery or hospital.



7. Asking for longer appointments if you need more time with a doctor or nurse to make sure they understand the information you have given.



8. You can ask for hospital passport which can make it easier for health professional to help you.