

Care and Treatment Review (C(E)TR) Hub

C(E)TR Expert Adviser Feedback



The 4 big questions in a C(E)TR are:



1. Is the person safe?
2. Is the person getting good care now?
3. What are their plans for the future?
4. Does the person need to be in hospital for their care and treatment?



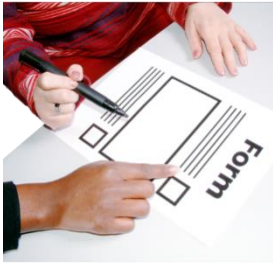
Your feedback is an important part of your role as a C(E)TR Expert Adviser.



The information you share is used by Inclusion North to write a report so that we can let the people who plan C(E)TR's know how things are going and if anything needs to change.



Part 1 of the form is about how the C(E)TR went and part 2 is about how you took part.









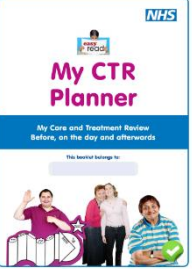



Please send to Eileen as soon after the review as you can.
At the latest 2 weeks after the review please.










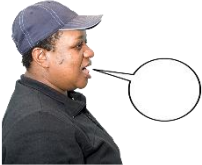
After a review if there is anything you are worried about, please call Inclusion North so that you can talk things through.

You can contact Sandy 07767 776125 or Rebecca 07496 229661.

Part 1 - information about the review	
 <p>Your name:</p>	
 <p>Your contact details:</p>	
 <p>What?</p> <p>What date was the review?</p>	
 <p>Where was the review?</p>	

 <p>Please tell us how the panel were made to feel welcome at the review?</p>  <p>Tick the boxes and you can tell us more if you want to.</p>	<ul style="list-style-type: none"> ○ The panel were expected at the venue ○ The staff on duty knew what a C(E)TR was ○ The panel was made to feel welcome ○ The room was suitable ○ The right information was provided <p>Comments:</p>
 <p>Was the person involved? Was the My CTR Planner used with the person?</p>	
 <p>If the person was not at the review did you have an opportunity to meet with them? Did you meet their family?</p> <p>Did you have a look around the venue?</p>	
 <p>Did the person have an advocate?</p> <p>Was the advocate at the C(E)TR? How were they involved?</p>	
 <p>Were the right people involved in the review. For example; the responsible clinician, named nurse, care co-</p>	<p>Tell us who was there</p>

<p>ordinator and care staff who support the person?</p>	
 <p>Was a plan written which included actions?</p>	
 <p>Do you feel like you were listened to by the rest of the Care and Treatment Review team?</p> <p>Were you asked for your views?</p> <p>Were there any disagreements?</p>	
 <p>Did you have any concerns about what was talked about at the C(E)TR?</p>	<p>(please tell us more)</p>
 <p>Do you think the people who planned the review need to change anything?</p> <p>Was there an agenda?</p> <p>Did you see the final report?</p>	
<p>Part 2 - your involvement</p>	
 <p>Please tell us how you were involved in the review?</p> <p>Did you meet or see the person?</p> <p>Did you talk to the family?</p> <p>Did you look around the venue?</p> <p>What worked well?</p> <p>What did not work very well?</p>	<p>(Please tell us how)</p>

<p>What would you do differently?</p>	
<p>Do you have any concerns?</p>  <p>Do you want Inclusion North to contact you to discuss this further?</p>	
 <p>Is there anything Inclusion North could have done better to help you in your role as an Expert Adviser?</p>	
 <p>Is there anything else you would like to tell us?</p>	

**Thank you for completing this feedback form.
Please email the form back to**

sandy@inclusionnorth.org

Contact details for the Hub team:

- Eileen - 0113 898 0025 – eileen@inclusionnorth.org
- Sandy - 07767 776125 – sandy@inclusionnorth.org
- Rebecca - 07496 229661- rebecca@inclusionnorth.org