

C(E)TR Expert Adviser Feedback

The 4 big questions in a C(E)TR are:

1. Is the person safe?
2. Is the person getting good care now?
3. What are their plans for the future?
4. Does the person need to be in hospital for their care and treatment?

Your feedback is an important part of your role as a C(E)TR Expert Adviser. The information you share is used by Inclusion North to write a report so that we can let the people who plan C(E)TR's know how things are going and if anything needs to change.

Please fill this form in following your attendance at a C(E)TR. The form is in two parts. Part 1 of the form is about how the C(E)TR went and part 2 is about how you took part.

Please send to Sandy as soon after the review as you can. At the latest 2 weeks after the review please.

After a review if there is anything you are worried about, please call Inclusion North so that you can talk things through.

Part 1 - information about the review	
Your name:	
Your contact details:	
What date was the review?	
Which Clinical Commissioning Group (CCG) organised the review?	
Where was the review?	

Who was the CTR chair?	
How long was the CTR?	<ul style="list-style-type: none"> <input type="radio"/> Half Day or less <input type="radio"/> Full Day <input type="radio"/> Other:
Was there also a CPA meeting?	<ul style="list-style-type: none"> <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Don't know
Did you attend the CPA meeting?	<ul style="list-style-type: none"> <input type="radio"/> Yes <input type="radio"/> No
What type of C(E)TR was this?	<ul style="list-style-type: none"> <input type="radio"/> Community <input type="radio"/> Post Admission <input type="radio"/> Inpatient <input type="radio"/> (CETRs) for children, young people
<p>Please tell us how the panel were made to feel welcome at the review? Tick as many boxes as are relevant and tell us more if you want to.</p>	<ul style="list-style-type: none"> <input type="radio"/> The panel were expected at the venue <input type="radio"/> The staff on duty knew what a C(E)TR was <input type="radio"/> The panel was made to feel welcome <input type="radio"/> The panel's needs were met <input type="radio"/> The room was suitable <input type="radio"/> The right information was provided <p>Comments:</p>
Do you have any feedback on where the person lives and their support?	
<p>Please tell us how the person was supported to understand about their review and to have their say?</p> <p>For example, was the CTR My Planner used with the person? Or was there another way that the</p>	

person was involved like a person-centred plan?	
Has the person given consent for a CTR to take place?	
If the person does not have capacity is there evidence that a best interest meeting has taken place?	
Was the person involved in the CTR?	
Did the person have an advocate? How was the advocate involved? Was the advocate a IMHA, IMCA Or family member/friend?	
If the person has had a review before were the previous recommendations achieved? Was there a copy of recommendations?	
Were the right people involved in the review. For example; the responsible clinician, named nurse, social worker, care co-ordinator and care staff who support the person? If it was a CETR was education, CAMHS involved?	
What do you think could happen to make the review better for the person?	

<p>Do you feel like you were listened to by the rest of the Care and Treatment Review team?</p> <p>Were you asked for your views?</p> <p>Were there any areas of disagreement?</p>	
<p>Were the actions agreed in the review?</p>	
<p>Do you think the people who planned the review need to change anything?</p> <p>Was there an agenda?</p> <p>Did you see the final report?</p>	
<p>Part 2 - your involvement</p>	
<p>Please tell us how you were involved in the review?</p> <p>Did you meet or see the person?</p> <p>Did you talk to the family?</p> <p>Did you look around the venue?</p> <p>What worked well?</p> <p>What did not work very well?</p> <p>What would you do differently?</p>	
<p>Do you have any concerns?</p> <p>Do you want Inclusion North to contact you to discuss this further?</p>	
<p>Is there anything you would like Inclusion North to be aware of?</p>	

Is there anything Inclusion North could have done better to help you carry out your role as an Expert Adviser?	
Is there anything else you would like to tell us?	

Thank you for completing this feedback form.
Please email the form back to sandy@inclusionnorth.org

Contact details for the Hub team:

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