

What Inclusion North's members said about Inclusion North

Summer 2016



In June we asked the leads from our member areas what they think about working with Inclusion North and their membership.

We sent them a link to short survey that had 6 questions about working with Inclusion North.

We got feedback from 85% of our member areas (19 areas replied)

We are contacting personally the areas who have not yet replied to find out why

This report tells you what people said

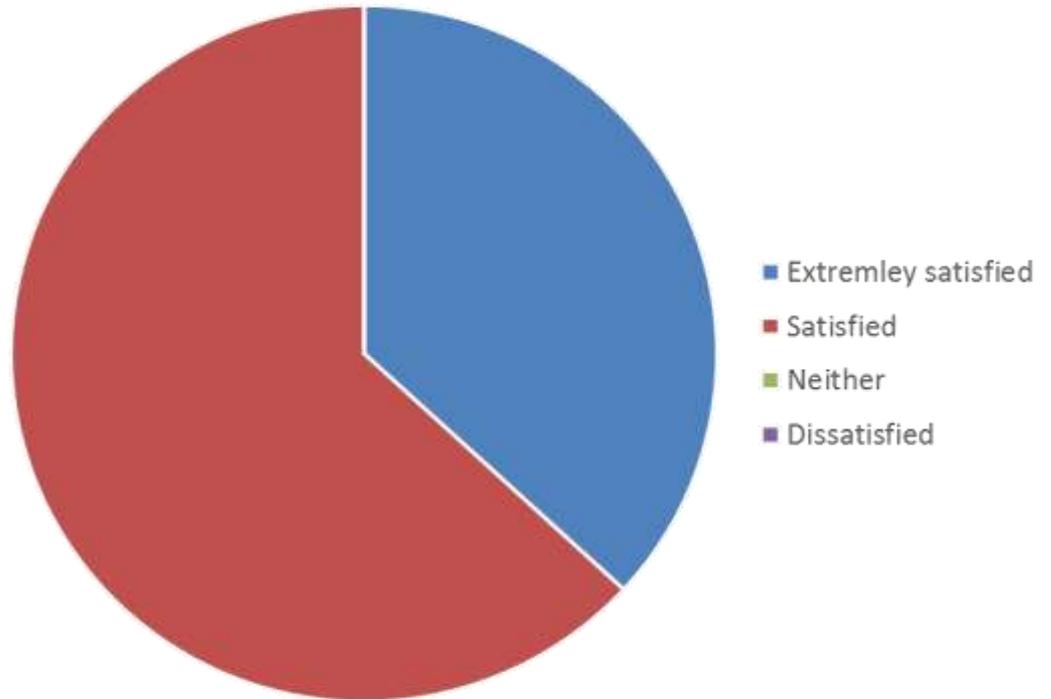
The quotes from people are in blue

“The team are very supportive and helpful when working through options to respond to difficulties that LA and CCG need to consider in complex times.”

How pleased are you with your membership?

37% of people said they are extremely satisfied and 63% satisfied with their membership of Inclusion North.

“enables us to link to what is happening regionally and nationally. Knowledge, information and support are always available and helpful.”



What do you like most about working with Inclusion North?



What member areas said they like most –

- ✓ Inclusion North is focused on what matters to members
- ✓ It is well informed and knowledgeable as an organisation
- ✓ Inclusion North is inclusive – it includes everyone in its work
- ✓ Connects national, regional & local issues
- ✓ The staff team are flexible, friendly & honest

“always ensuring that people with a learning disability are truly included in service delivery and development”

“They understand public sector pressures especially funding”

Has Inclusion North helped influence positive change?

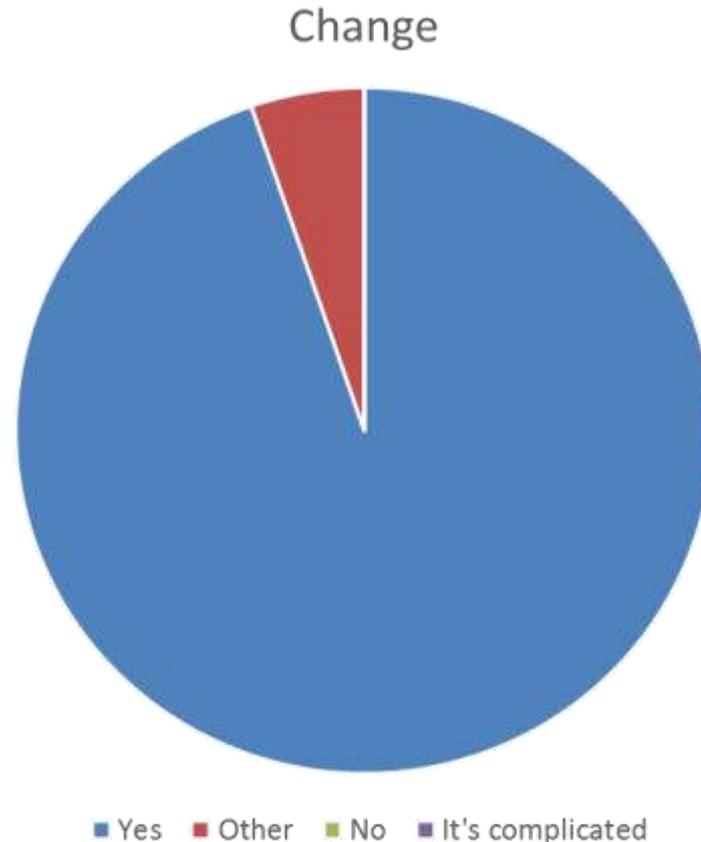
95% said yes

1 person chose other

They said

“Yes to some degree with the SAF and sharing good practice and from the Leaders meetings and understanding what is happening on a regional basis.

We have had some difficulty with getting local service users and providers to engage in some of the wider events and regional groups.”



“an independent challenge to some of our ideas”

“they have the ability to support the development of grass roots partnerships in local areas”

Is there anything you think Inclusion North should have contributed to in your area but we didn't?

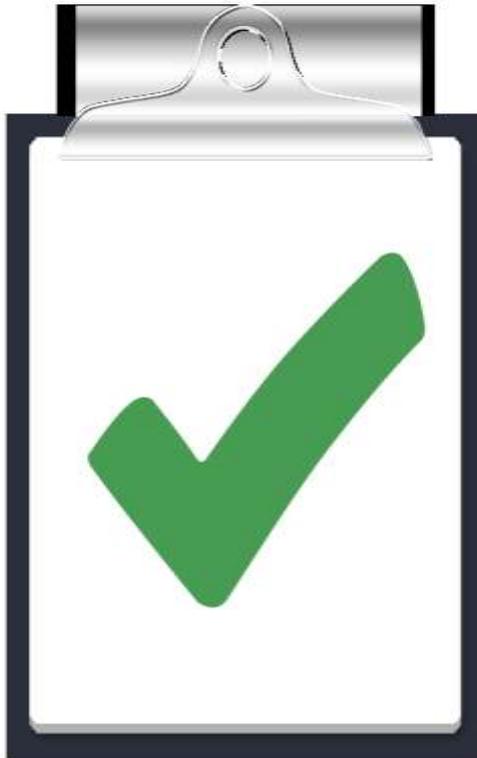
15 areas said we had contributed what they asked in the last year

4 areas said we could or should have done more.

The things we missed doing were

- Being clearer on how regional work or groups connect to local work
- Seeing through some work on employment
- Helping member areas get more people involved or connected to our work

“ It would have been good to share clearer information about the NE Partnership as some people who have never been to those meetings didn't really understand how it connected to us locally”



The areas people said we supported positive outcomes on

Answer Options	Response Percent	Response Count
People with Learning Disabilities to take on	68.4%	13
Family Members taking on leadership roles	21.1%	4
Good information on policy developments	78.9%	15
Developing local providers to improve their support to	36.8%	7
Sharing best practice and good ideas	89.5%	17
Increased number of people with Learning Disabilities	5.3%	1
Improving the quality & impact of advocacy	52.6%	10
Improved housing choices or provision locally	5.3%	1
Better health services	31.6%	6
Understanding & reducing Hate Crime or harassment	42.1%	8
People & families in involved decision making	63.2%	12
Making the Transforming Care targets happen in your	47.4%	9
People supported to be active members of their	52.6%	10
Anything else? Information on voting & encouraging it		1
<i>answered question</i>		19
<i>skipped question</i>		0

What should Inclusion North do differently?



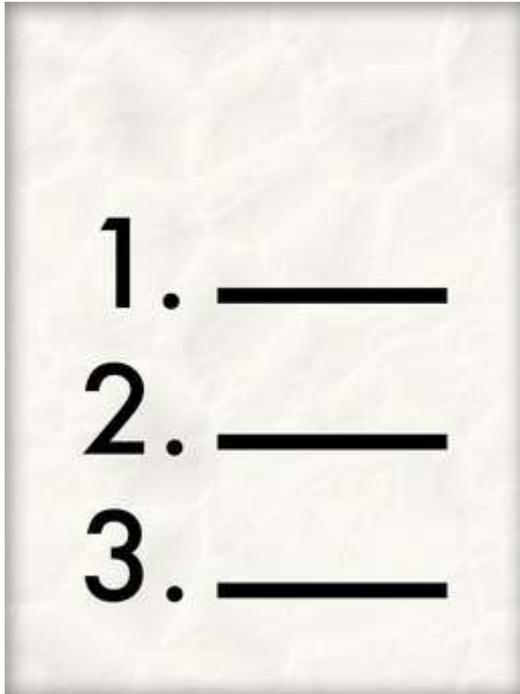
9 people did not have ideas for what Inclusion North could do differently but others said we should

- Show the connections to the wider policy agenda for good support for people with learning disabilities
- Work out how we can support work in Transforming Care Partnerships across areas
- Work more directly with providers
- Work out how to include or connect to work to support people with Autism
- Get better at making and supporting local connections
- Be a bit more challenging sometimes on what inclusion and independent living really means

“Can't think of anything currently- we appreciate your help in working with CCG and LA in understanding the complex agenda”

“More focus on Local Authority issues, such as under funding, cuts to services and demand management”

What we will do next



1. We will send a copy of this report to everyone who gave us feedback and say thank you
2. We will include these ideas in our plans for next year
3. We will get in touch with local areas to talk about their ideas more if we haven't already

Thank you to everyone who gave us feedback