

What Inclusion North's members said about Inclusion North



In December 2014 we asked reps from member areas what they think about working with Inclusion North and their membership.

We sent them a link to short survey that had 6 questions.

We got feedback from 77% of our member areas (16 areas replied with a total of 17 surveys)

The people who filled in the survey included

- Partnership Board Co Chairs
- Learning Disability Lead Officers

This report tells you what people said

The quotes from people are in blue

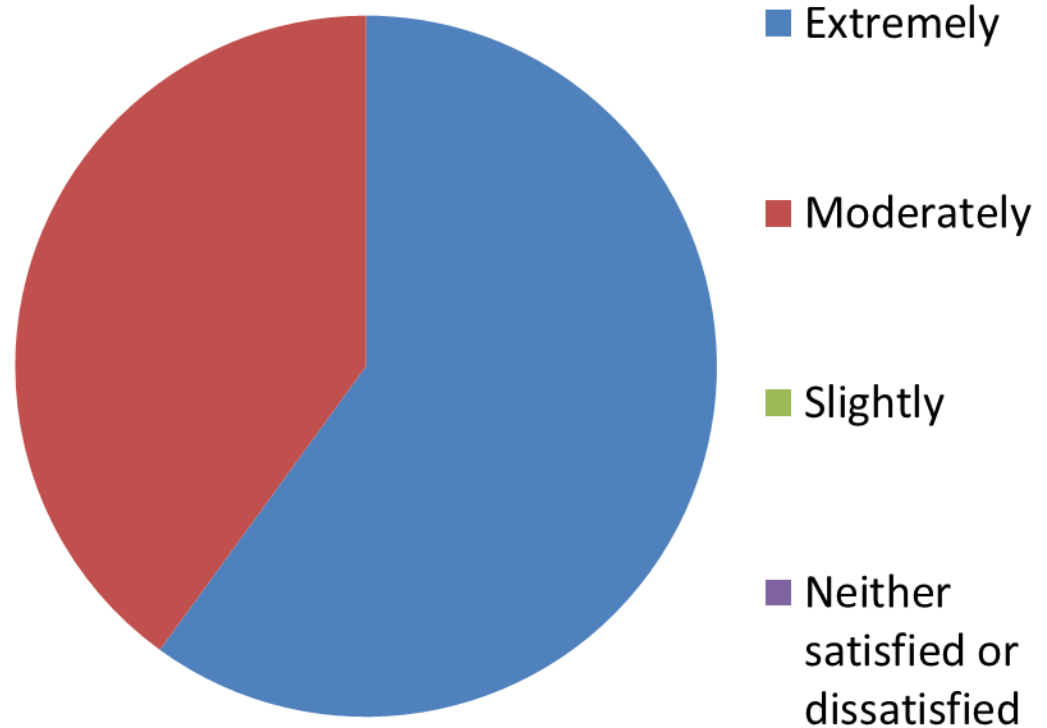
“Good to work with an organisation that shares the same values and principles. Staff are very professional and knowledgeable but at the same time approachable. You feel listened to even if there are issues that they cannot address on your behalf. The organisation provides constructive feedback.”

How pleased are you with your membership?

All of the people said they are pleased with their membership of Inclusion North.



How satisfied are you?



What is good about working with Inclusion North?



Everyone had positive things to say.

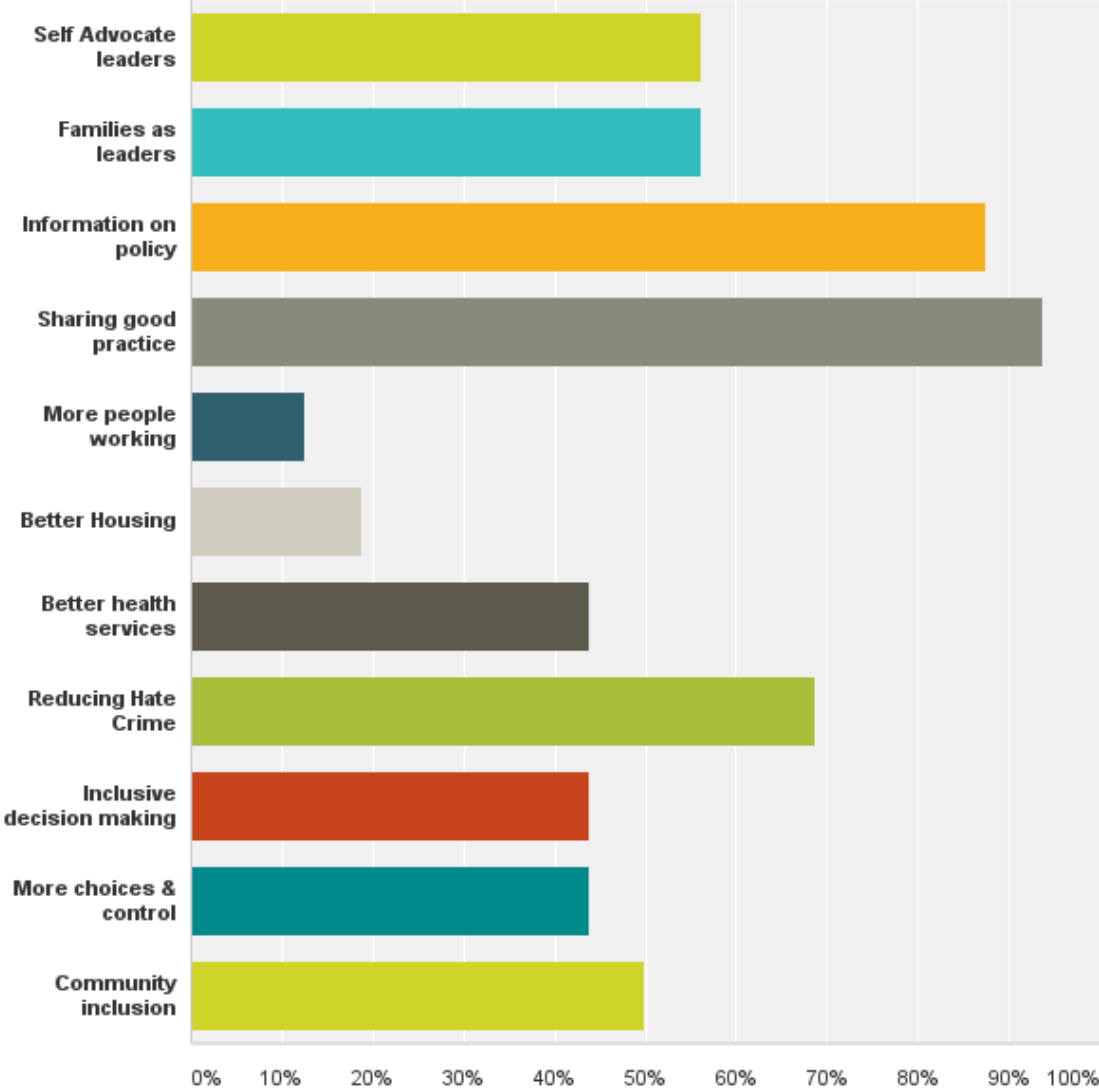
The good things included –

- ✓ The staff team being flexible person centred and positive
- ✓ The range of work or issues Inclusion North does
- ✓ The links or connections Inclusion North has to help people get good information and support
- ✓ How Inclusion North works with different people and organisations and helps people work together

“Inclusion North are inclusive and engaging in their approach. There is a 'can do' attitude throughout the organisation”

“Keep us all up to date and in the loop with local and national issues”

What parts of your work has Inclusion North made a difference to?



What should Inclusion North do differently?



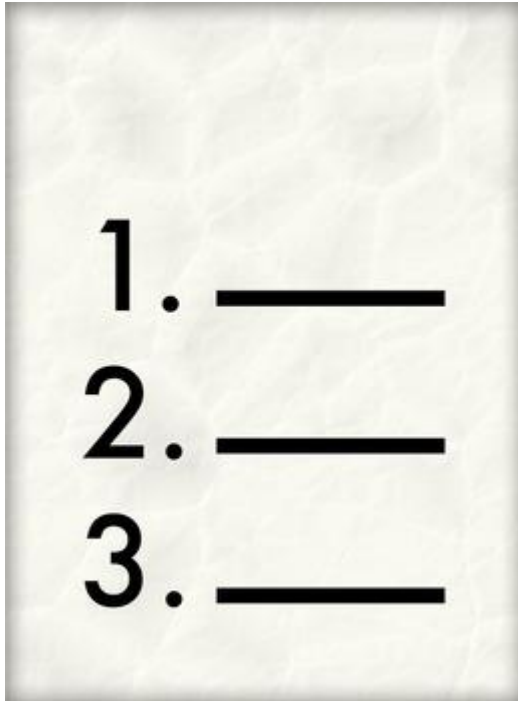
Some people did not have ideas for what Inclusion North could do differently but others said we should

- Help connect people across areas more especially as other networks end
- Get better links with people with Autism and work to support them
- Help Partnership Board's or other local groups lead on checking what is working or not working locally
- Help make the Self Assessment framework good
- Keep Inclusion North going through difficult times by looking at different ways of working

As well as

“Present more of a challenge (In a positive way) or support people to challenge”

What we will do next



1. We will send a copy of this report to everyone who gave us feedback and say thank you
2. We will include these ideas in our plans for next year
3. We will get in touch with local areas to talk about their ideas more

Thank you to everyone who gave us feedback

Samantha Clark 2015

