



Yorkshire and Humber Learning Disability Leadership Meeting

17th March 2014 in York



Welcome and Introductions

Rosy Pope welcomed everyone to the meeting. She said she is chairing this meeting as the Lead Director for people with Learning Disabilities for the Association of Directors (ADASS) in Yorkshire and Humber.

Everyone introduced themselves.

This meeting was about:

- Sharing ideas and good ways of checking outcomes and how we make a difference.
- Sharing updates on the joint Health & Social Care self-assessment and plans for making the changes that are needed.



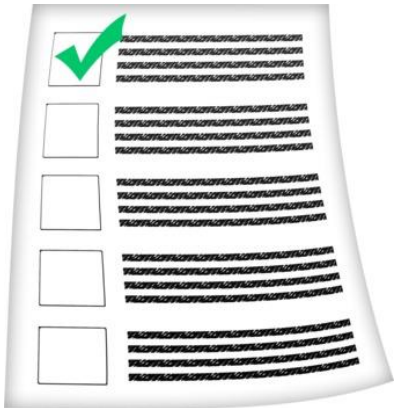


What has happened since the last meeting?

Sam explained that since the last meeting we have shared with everyone a short report on what groups or networks are working to support people with learning disabilities.

You can see a copy here:

<http://bit.ly/1fyt0Yc>



The Joint Social Care and Health Self-Assessment and checking how we are making a difference

Jenny Anderton reminded everyone about the social care and health self-assessment that each area did last year.

You can see Jenny's presentation at : <http://bit.ly/1sbxutm>

Local areas are now doing their plans to make self assessment difference based on what the self assessment shows is most important to work on.

Sam asked everyone to think about how they check if they are making a difference to people's lives



The good ways of working and big messages people said are:

- Involvement of self advocates, parents and families from the very beginning
- How do we get the views or more people with learning disabilities
- Work together better – asking, listening, doing
- Peer reviews & Quality checkers
- People’s Parliaments (or similar)
- Advocacy – either helping people to speak up for themselves – independent advocates to speak for those that can’t
- Consistency in measuring quality – outcomes
- Refreshing Partnership Boards – accountability, learn from things that don’t go to plan
- We do not feel included or welcome in our community - Crisis training would be helpful to stay independent for self advocates
- Community Connectors worked
- Trust families and take risks to help people make a difference
- Lack of co-ordination and consistency in care delivery can result in serious harm
- Doing the Self Assessment Framework is a way of checking
- Bring back the creativity to personal budgets – support assessors to think differently
- The role of NHS England in supporting local services is unclear to us
- Annual Health Checks/Health Passport really work



What is happening with the Winterbourne View National Programme

Rosy explained that Zandrea Stewart who works for the Winterbourne View Joint Improvement Programme cannot be at the meeting but she has sent an update Rosy went through that.

You can see the presentation at: <http://bit.ly/1jE6y1k>

The Joint Improvement Programme can offer some help for funding for regions to work on what they are finding hard in the Winterbourne View targets.
We worked in groups to come up with the ideas.

The big issues are:

- Training in supporting people in the community
- Involving people with learning disabilities and family carers
- Building up local services and review of our assessment/treatment model
- Advocacy – have the right amount of different kinds of advocacy
- Person centred support and approaches & planning ahead
- Independent brokerage services
- The Legal Framework
- Health and Local Authorities working together
- Housing models
- Recognising need of people with learning disabilities who are parents
- Transitions from Childrens to Adults services
- Employment & jobs



What we will work on next together

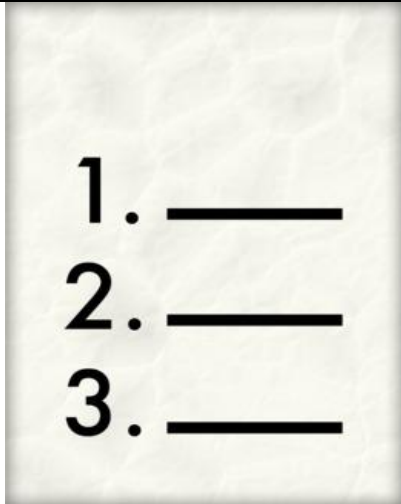
Important for us to have as part of the next meeting

- People with Learning Disabilities influencing and being part of planning the agenda
- Different people from other places to share ideas
- The chance to find out information from other people
- Skills and knowledge sharing
- Think about how do we make sure what comes from these meetings helps decision making elsewhere
- Make it a chance to focus on important issues

Ideas for future work together

- Areas bring in display stand
- Invite health Commissioners
- Change how we work together & talk so it is as equals





Work on together in the future:

- Employment:
- Winterbourne View Joint Improvement Programme targets
- Good support for people with Complex Needs including housing
- Reasonable Adjustments
- Transition
- NHS England and the effect of what we are able to deliver



Rosy thanked everyone for coming to the meeting and working hard.

At the end of these notes you can see all the work each group did



The date of the next meeting is 9th July from 9.30am – 1pm



Feedback from the meeting

What was good:

- The company
- Very good venue
- Able to get to know other people
- Please sent out info put out in tables/venue name, in first correspondence
- Very informative session
- Good to network with like minded people
- Good to share ideas and learn from others
- Venue fine – looking at other areas
- Meeting with enemy good
- Venue, times and refreshments okay
- Opportunity for discussion
- Great meeting new people
- Like the minimal use of powerpoint and being able to work in small groups and network
- Speakers good, not too much talking
- Great venue



- Useful to look at priorities
- Liked groupwork
- Useful to share information and listen to other ideas
- Topics very interesting
- I had my voice heard and listened too
- Groupworking and sharing ideas
- Venue was good, central and good refreshments
- Good interaction
- Useful information sharing with carers
- Talking to people and getting their opinion
- Venue easily accessible
- Friendly, informal yet professional
- Good discussion, good opportunity to share ideas
- Learned the York and N Yorks are working together
- If they can do it then why can't we do it



What could have been better

- Some of it felt we had been before – discussed same things
- Someone with a Learning Disability to help present day
- Topics – we've been here before
- Parking bit too far away but otherwise venue ok
- Sam talks too much – its official!
- Tables too small
- Too long a morning without somewhere on site to get refreshments at the end

Who was at the meeting

Name	Area
Julie Arnold	East Riding
Jill Burton	North Yorkshire & Humber
Norman Campbell	Leeds
Peter Choules	East Riding
Beverley Nelson	
Jackie Derrick	
Joseph Haigh	North Lincs

Maggie Kelly	York
Liane Kirk	East Riding
Sue Lear	North Yorks
Rowy Lodge	Wakefield
Di Lofthouse	Harrogate
Hugh Lundberg	Hull
Mark McGeachy	Hull
Pamela Mellor	East Riding
Tracy Mayerhoff	Hull
Karen Midgley	Calderdale
Craig Milburn	Wakefield
Danielle Michelle	Leeds
Paul Moss	Hull
Alison Owen	Rotherham
Nicci Pearce	Wakefield
Rosy Pope	East Riding
Alison Porter	East Riding

Frits Rab	North Yorkshire
Jai Rea	Wakefield
Jean Riley	North Yorkshire
Ann Salter	Hull
Andrew Spherink	Wakefield
Janet Wright	Leeds
Mairead O'Donnell	Bradford
Peter Collier	Doncaster
Jane Wood	Barnsley
Glynis Smith	Doncaster

Apologies	
Ian Parkinson	North Yorkshire
Barrie Warner	Wakefield
Judith Wild	South Yorkshire & Bassetlaw Area Team
John Williams	Rotherham
Jayne Gilmour	Wakefield
Ruth Jefferson	Barnsley

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Outcomes – making a difference?

How we or others we know are checking on individual outcomes	How we or others we know are checking on big outcomes for groups of people	The good ideas we have heard and want to find out more about
<ul style="list-style-type: none"> • NYCC Questionnaire (but no explanation and not independent) • Reviews, Reassessments • Support Plan (but people are worried that this is not happening) 	<ul style="list-style-type: none"> • CQC (we would like a link with CQC locally) • Healthwatch • Health and Wellbeing Board • HT Group • NYCC – monitoring contracts, Baseline Assessment Visits 	<ul style="list-style-type: none"> • Parents and carers and self advocates would like independent people to share issues with, ore people who know them well to develop Support Plans – like to know more • Independent –v- Support Planning • Personal Health Budgets • More decision making on PB to be given to person (pre-paid card and guidance, need to be person’s choice – PB in York have become more accountable and finance driven which reduce innovation and creativity)

What we will do next (who will do what?)

- ✓ Any independent checking needs to link with CQC, Healthwatch, Health and Wellbeing Board
- ✓ We need to ensure that people are aware of CQC Standards
- ✓ Partnership Board to write to NYCC and CQC (via PCU) about having an independent peer review or link with their experts by experiences
- ✓ Make more use of parents, carers and self advocates “I have a voice, listen to me”
- ✓ Link with York Self Advocates Forum

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Outcomes – making a difference?

How we or others we know are checking on individual outcomes	How we or others we know are checking on big outcomes for groups of people	The good ideas we have heard and want to find out more about
<ul style="list-style-type: none"> • Locally Health/Social Care sign up to quality standard but which one? Or a defined set of national standards 	<ul style="list-style-type: none"> • We require one Quality Assurance measures that encompasses the different ones out there at the moment • Clarity of what the big outcomes are? JIP keeps us focused on what is required, nothing there to keep us focused on health outcomes, employment etc • Role of NHS England is not helpful in terms of what they are willing to share – too detached from local services 	<ul style="list-style-type: none"> • Multi-disciplinary approach to ensuring people going into A&T unit have a planned exit plan – East Riding approach (Winterbourne Strategy Plan) • Bradford – involving NDTI to review current culture within A&T Unit
<p>What we will do next (who will do what?)</p> <ul style="list-style-type: none"> ✓ We require one defined quality standard ✓ Challenging the culture of Assessment/Treatment units from Retainment to Enablement ✓ Clarity of the role of NHS England to support more local services 		

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Outcomes – making a difference? - Doncaster

<p>How we or others we know are checking on individual outcomes</p>	<p>How we or others we know are checking on big outcomes for groups of people</p>	<p>The good ideas we have heard and want to find out more about</p>
<ul style="list-style-type: none"> • X2 Specialist Case Managers for people in Specialist or out of authority placements • Monitoring Care Providers – Contracts Team • Individual Reviews • Health Equality Framework – Pilot 	<ul style="list-style-type: none"> • Partnership Board • Choice for All in Doncaster (CHAD) ESL Safer in Doncaster • LD Health Sub-group • Contract Monitoring Meetings with performance indicators • Monitoring H&SC PI (DES, LES, CQuins) 	<ul style="list-style-type: none"> • Questionnaire for People with Learning Disability • Questionnaire for Carers based on key parts of SAF (CHAD to do) • Big SAF Day

<ul style="list-style-type: none"> • Annual Health Check • Health Action Plan • Traffic Light Assessment • Safeguarding Adults Procedures • X2 Health Liaison Posts 	<ul style="list-style-type: none"> • Healthwatch • The SAF • Safeguarding Adults Board • Safeguarding Children's Board 	
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What we will do next (who will do what?)

- ✓ Report back to PB and H&WBB about the results of SAF and the Action Planning work
- ✓ Do a Questionnaire and arrange a Big SAF Day for September with CHAD and Inclusion North
- ✓ Complete our Action Planning From SAF

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Outcomes – making a difference?

How we or others we know are checking on individual outcomes	How we or others we know are checking on big outcomes for groups of people	The good ideas we have heard and want to find out more about
<ul style="list-style-type: none"> • New contract for care providers which will ensure care providers give feedback on individual experience • Winterbourne Board looking at the experience of people who have been placed out of area – receiving the review process • Going into care 	<p>Our Say meetings – opportunities for people to say what they are unhappy with. Members of Our Say ask their friends and colleagues for their experiences.</p> <ul style="list-style-type: none"> • Questionnaire 	<ul style="list-style-type: none"> • We Care – magazine for carers • Wakefield’s thinking about starting a magazine for self advocates • HOT (Hear Our Thoughts) – focus group monthly, speakers invited • Work with local transport providers and develop video which is used to train bus drivers • Can give people notebooks to keep a note of their experiences

<p>homes and asking people what they like or dislike about it (Rainbow reps) (Service user led quality checks)</p>		<ul style="list-style-type: none"> • Putting interviews with people with a learning disability talking about their experiences on the internet • Safe Places – local shops who are aware and will ring to call for help if needed
<p>What we will do next (who will do what?)</p> <ul style="list-style-type: none"> ✓ Meeting other Partnership Boards to see what they do ✓ Need to get better at hearing individual stories, good stories as well as where things haven't gone well ✓ Look at self assessment and pull through actions for immediate action 		

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Outcomes – making a difference?

How we or others we know are checking on individual outcomes	How we or others we know are checking on big outcomes for groups of people	The good ideas we have heard and want to find out more about
<ul style="list-style-type: none"> • Contract monitoring (Quality Standards Assessment) • Self Directed Reviews (outcome based – how does it feel for you) • Development of quality checkers • Peer reviews (colleges) • Individual complaints 	<ul style="list-style-type: none"> • Public Health Audit • Healthwatch • Health and Wellbeing Board • Partnership Boards and Sub-groups 	<ul style="list-style-type: none"> • Peer reviews/support • Quality Checkers • People’s Parliaments (or similar)
<p>What we will do next (who will do what?)</p> <ul style="list-style-type: none"> ✓ Need to improve information/data – raise it with Boards etc ✓ As above – Regional event with responsible agencies/boards re information and data, not just usual people 		