



Yorkshire and Humber Learning Disability Leadership Meeting

2nd December 2013 in Leeds



Welcome and Introductions



Sam Clark welcomed everyone to the meeting. Sam explained that Rosy Pope will be chairing this meeting as the Lead Director for people with Learning Disabilities for the Association of Directors (ADASS) in Yorkshire and Humber but she is stuck in traffic and will be here soon.

Everyone introduced themselves

Sam said this meeting is happening to help everyone across Yorkshire and Humber work together and share good ways of working.

Today's meeting was about:

- Mapping the groups or networks that exist now
- Sharing ideas and feedback on the health and social care self-assessment framework
- Talking about how we check the quality of the work on the self-assessment framework





What networks or groups exist now?

Sam explained that she is trying to find out the groups or networks that are about people with learning disabilities & families having a voice, good support and choice and control.

Everyone shared what they know about. Sam will turn this into a big map and share it with everyone.

National Groups or networks



National Learning Disability Programme Board
National Forum for People with Learning Disabilities
National Valuing Families Forum
National peer network for personal health budgets currently training CCGs
Winterbourne View Joint Improvement Programme
Improving Health and Lives (IHAL) Advisory group
E-forums – Janet Cobbs networks
Choice forum, e-forums (personal stories)
Partners network information
Challenging Behaviour National Strategy Group
Driving Up Quality Alliance
Association Real Change
Association Directors Social Services (ADASS) Learning Disability Policy Group

Regional Groups or Networks



Regional Forum for People with Learning Disabilities
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Regional Families Network

Lead Officers Group

NHS England Area Teams Commissioners meetings

Inclusion North

Tomorrow's Leaders

Regional Safeguarding Adults leads meeting
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North East, York's & Humber Access to Acute northern network
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Local



Leeds

Leeds Health + Wellbeing Board

Leeds Partnership Board

Leeds Learning Disability Partnership Executive (CCG + ASC Commissioners)

Leeds Person Centred Planning Steering Group
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Leeds Asking you group (advocacy)

Leeds Health task Group

Leeds Carers Reference Group

North Lincolnshire

North Lincolnshire Partnership Board

North Lincolnshire Complex Care Group

Rotherham

Patient Participation Groups for Rotherham GPs (their own GP)

Barnsley

Barnsley review of high cost placements

Barnsley Provider forums



Barnsley Learning Disability Partnership Board + sub-groups, Carers group

Wakefield

Patient experience group in Wakefield
Wakefield Learning Disability Partnership Board and sub-groups
TEAM (Wakefield)
BAME Ladies carers group (Wakefield)
Involvement with BME Groups locally
Connect 2 support – website for services + support in Wakefield

East Riding

Housing options group (Local ER) (Current Winterbourne Focus)
Does Vale of York CCG need to be involved?
Health Improvement Group (Local ER) ERoy Council Ery CCG Does Vale of York CCG need to be involved?
FIND 1-3 (Families Individual Need + Dignity) East Riding
East Riding PB sub-groups Transport Employment & training
East Riding Carers Advisory Group
East Riding 'Our Say' Self Advocacy Group (PB Sub-group)
East Riding Learning Disability Partnership Board (+sub-groups)

Bradford



BQAF – Bradford Quality Assessment Framework
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Bradford Provider Framework (Quality assured through 'quality assessment framework')

Hull

Review of Learning Disability Services (Hull)

Learning Disability Partnership Board

Mencap Local Societies



The Joint Social Care and Health Self-Assessment



Jenny Anderton reminded everyone about the social care and health self-assessment that each area has been asked to do

The Joint Self- Assessment is a way of checking how good services are working for people with learning disabilities and their family members. It checks things such as:

- Housing
- Going to the doctors or the hospital
- If the local swimming baths or libraries are accessible
- Are personal budgets are working for people

The big things (sometimes called measures) that have been checked:

Staying Healthy - This includes lots of things such as getting a good service from the doctors, chemist, and dentists or when going to hospital.

Being Safe - This includes lots of things such as in their own home, in hospital or out and about where they live

Living Well - This is about lots of things such as having a say about how services should would or being welcomed by their community





What has happened:

- Local areas were asked to do the Self-Assessment in July.
- Each area had to fill it in before 30th November.
- Most areas said they were doing the Self-Assessment.

What will happen now:

- All the reports will be checked by Improving Health & Lives (Public Health Observatory)
- They will write a big report for the whole country

Local areas should:

- Plan for the Self-Assessment being talked about the Health and Well Being Boards
- Start thinking about how they will use the information

There will be Quality Assurance for Yorkshire & Humber – we talked about that later at the meeting.

There is a copy of Jenny's presentation with these notes.

Jenny asked everyone to think about what is working well about the Self-Assessment and what is not working or they are worried about

What is working well and not working with the Self-Assessment – Group work

What has worked well so far or we think will work in the future



- It highlighted the problems people were having – so we can do something about it
- Recognised where we have good practice
- Good questions asked – they were clear – good to have opportunity to give personal stories
- Communication with Public Health
- When we went through the questions at group – it was a good opportunity to learn more about each other
- Event involving people with learning disability (70+ people) – stories + providers
- Health days fed in stories – Rotherham
- Good / difficult questions asked
- Good – only one joint document
- Voluntary to complete joint assessment



- Feed actions into Learning Disability strategy
- Explanation boxes are good but...
- Includes personal stories
- HAG + Learning Disability Forum York active, keen & meet regularly but not sure where all that good information goes
- If we get data from NHSE or from practices, we may have useful information to reflect on
- Brought us together through shared adversity

What has not worked or we are worried about



The Big issue	Examples
The rating system	<p>Traffic light system</p> <ul style="list-style-type: none">• Not mutually exclusive• Sometimes doesn't measure <p>Inability to RAG rate return</p> <p>Difference between measures too broad (Autism SAF you could have various shades)</p>
The measures or criteria	<p>Relevance of criteria</p> <p>Criteria – rating frustrating because criteria is wide and vague</p> <p>Some definitions or criteria are prescriptive and data based</p> <p>Many of the questions were very hard to interpret and identify where to get data</p> <p>Poor questions</p> <p>Difficulties re quality assurance and consistency</p> <p>Incorrect assumptions underpinning questions</p>



<p>Getting the right information</p>	<p>Some information requested is not available</p> <p>Too fragmented – data</p> <p>Not sharing data a nightmare</p> <p>Age groups not comparable to local data (response tough!!)</p> <p>Non-use of decimal points made information useless</p> <p>GP's – what incentive for them to be involved?</p> <p>£50 tool – but no additional lever for them to provide info</p>
<p>Local networks or connections</p>	<p>No idea what's going on locally</p> <p>York PB has fallen off the edge of the world</p> <p>Why are providers not informed?</p> <p>North Lincs + NHS York's + York</p> <p>Lack of information and support for families</p> <p>If people don't want to tell people their problems – how will people know how to make things better?</p> <p>Don't have same amount of investment in assessment (carers)</p> <p>Less frequent Learning Disability Partnership Board meetings</p>



<p>How easy the framework is to explain or understand</p>	<p>Not as accessible as previous years Sign off feels 'tokenistic' for users</p> <p>Didn't help promote learning disabilities as phrasing of questions / data didn't feel appropriate</p> <p>Not enough service users involved in asking</p> <p>Took a long time to go through all the questions – hard for people to keep attention – needed split sessions</p> <p>We have provided the stories – not sure where gone</p>
<p>The system for sending the Self-Assessment</p>	<p>IT difficulties</p> <p>Electronic template difficult to use... lost work several times</p>
<p>The usefulness of the framework overall</p>	<p>Exasperation not inspirational</p> <p>Timing – at same time as autism; Winterbourne View stocktake or census and new NHS organisations</p> <p>Tight timescale schedule</p>



	<p>Consistency of staff</p> <p>Unnecessarily time consuming and disproportionate</p> <p>Lost the spirit of the original self-assessment</p> <p>It seems like it was designed by someone who didn't understand the changes in the NHS or current organisational structuring</p> <p>No follow up to assessment</p> <p>Arrrrggghhh!</p>
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Action: We will send this feedback to the Association of Directors of Social Services, NHS England and the Public Health Observatory who organised the self-assessment this year

How we check the quality of the Self Assessments in Yorkshire and Humber

Rosy Pope explained that the old way of checking the Health Self-Assessment cannot work now – the Strategic Health Authority does not exist. The guidance from NHS England says local Directors and NHS Area Teams should work together to check on the self-assessment and share the good ways of working from each area.

Rosy explained the ideas so far and asked for feedback or other ideas

You can see a copy of Rosy's presentation with these notes

The feedback from people was:

Who is involved in the Quality Checking process

- Families, Service Users & Providers must be involved
- Local Area Teams need to be involved
- SAF must be signed off by people not professionals
- More frequent feedback from people who use services or carers



How the quality checking is done



- Peer review good idea
- Sharing learning across areas or providers
- Using manageable + meaningful groups for peer review e.g. South York's & Bassetlaw, West York's, North Yorkshire and Humber
- Feedback to the Partnership Board – right people round the table – holding people to account
- Easy read Information
- Peer review to include users + families
- Peer review sounds good – include self-advocates and carers
- How do we ensure consistency between areas / regions? Links between local areas

Important points to remember



- Make sure the area listens and acts on the information gathered. Then tell us what you've done
- Can the quality checking process feedback to IHAL the questions or data we feel need addressing?
- How will this be shared? No use if not shared
- Review services to see if working to same goals / outcomes (annually)
- Everything must be user friendly for example ACR
- Difficult when at the same time completing Winterbourne returns. This remains the priority for Boards etc. Feels very separate
- Can we get the timings and the plan for next year?

Action: Rosy will share this feedback with the NHS Area Team leads who are planning the Quality Checking.

We will send out the final plan very soon.



What we will work on next together

Rosy asked if this group should meet again. Most people want to meet up to work together

The ideas:

- Outcomes - Sharing evidence on what difference is being made to people's live
- Confidential Inquiry into early deaths of people with Learning Disabilities - 18 recommendation death of people with Learning Disabilities
- Progress on Self-Assessment and the peer review quality checking
- Joint Improvement programme for Winterbourne View
- Sharing Health Information / Law



Rosy thanked everyone for coming to the meeting and working hard.

The date of the next meeting is 17th March 2014



Feedback from the meeting

- As always valuable to take time out to think
- Very difficult to help self-advocates to be here from our area (ER) by 9.30 am, York is far easier -> Venue that we can drive to
- Useful to share ideas + challenges on Learning Disability Self-Assessment Framework
- What was good was to find out about other areas, Partnership Boards, what they are doing & meeting new people
- Last area of discussion was most important = how can we show that meeting like this really makes a difference?
- Cathartic!
- Informative generally
- More payers, Good communications will been to talk to, It very was good achievement to achieve making things get better
- Hearing other people's ideas
- Shared views
- Network Areas / agencies
- It was fun and brilliant
- Let's try and work to the same goals to achieve your goals



- Good consensus about way forward
- Good mix of self-advocates, family carers and professionals
- Reassuring that everyone experienced difficulties with SAFF
- I wasn't the only one that went Arrghh!
- Good that today will feed back to a national level – not just a local exercise
- Chance to share information across other areas – also look for answers on how we get SAF to work
- Finding out what other areas are doing?
- It was a good meeting, had lots of information
- It will be good if we have feedback from or follow up meeting to know where are we?
- It's time to see the results of discussion
- It was positive step
- Got to know current situations
- Good day!
- Good venue. Well planned morning with interactive information gathering. It felt like what we had said would be used and acted on. Look forward to it becoming a regular event, which will also promote networking.
- Important to know other networks to go back so we can get in contact to mix



- Group has good representation from 2 parties – social care & carers
- What about providers?
- Provides opportunity for networking

Who was at the meeting

Name	Area
Judith Wild	NHS England South Yorkshire & Bassetlaw
Angela Fawcett	Kirklees Health
Jill Burton	Hull
Craig Milburn	
Alexa Metcalfe	Kirklees / Bradford
Peter Collier	Doncaster
David Grundy	Calderdale
Zoe Bawn	National

Andrew Spherinck	Wakefield
Lucy Horobin	Wakefield
Barrie Warner	
Mark Johnson	Doncaster
Hugh Lundberg	Hull
Janet Wright	Leeds
Neil Grant	Bradford
Stephen Ball	North Lincs
Martin Farrah	Barnsley Mencap
Steve Houghton	Mencap
Stacey Frost	Rotherham Speakup
Shirley Evison	Leeds
Liare Kirk	East Riding
Peter Choules	East Riding
Jean Riley	Filey
Alison Owen	Rotherham Speak Up
Ruth Jefferson	Barnsley

Claire Butler	Kirklees Bradford
Derek Barker	East Riding
Glynnis Smith	Doncaster
Dean Lister	
Jai Rae	Wakefield
Rowy Lodge	Wakefield
Mrs Ashrafi	Wakefield
Jenny Anderton	
Rosy Pope	East Riding
Mark McGeachy	Hull
Norman Campbell	Leeds
Julie Cole	Leeds
Neil Elsom	Barnsley Mencap
Dawn Stubbins	Barnsley Mencap
Danielle Mitchell	Leeds
Liz Davis	Leeds
Maggie Kelly	York

Julie G Arnold	East Riding
David Barker	Yorkshire & Humber